

Star Lane Medical Centre Privacy Notice

Purpose of this Privacy Notice

This privacy Notice explains why Star Lane Medical centre collects information about you, how we use it, and how we protect your privacy. We are committed to handling your personal data lawfully, securely, and transparently, in accordance with the UK general data protection regulations (UK GDP) and the Data Protection Act 2018.

Who are we

Star Lane Medical Centre
121 Star Lane
London
E16 4QH

Tel - 02074764862
starlanemedicalcentre@nhs.net

Data controller: Star Lane Medical Centre
Data Protection Officer – Jerry Gomes

ICB: North East London Integrated Care Board (NEL ICB)

What information we collect

We collect and hold data about you to support your healthcare and the management of our services. This may include:

- Personal details (e.g. name, address, date of birth, NHS number)
- Contact details (e.g. telephone, email, next of kin)
- Health information (e.g. medical history, diagnoses, allergies, medications, test results, immunisations)
- Consultation notes and correspondence from other health professionals' demographic details such as ethnicity and gender
- Appointment, referral, and prescription records

Star Lane Medical Centre Privacy Notice

Why we collect your information	Your personal data is used to: • Provide you with safe, effective healthcare • Communicate with you about your care • Refer you to other healthcare professionals or services • Coordinate your care across the NHS and social care • Support health improvement, service planning, and audits • Meet legal and regulatory obligations
Lawful basis for processing	Under the UK GDPR, our lawful basis for processing your data are: • providing you with healthcare - Article 6(1)(e); Article 9(2)(h) • Service management and improvement - Article 6 (1)(e) Article (9) (2)(H) • Research and planning - Article 6(1)(e) - Article (9)(2)(J) • Consent-based communication - Article 6(1)(a) Article 9(2)(a)
How we keep your information safe	We store your information securely on NHS approved systems, with strict access control. All staff are trained in data protection and confidentiality, and we regularly review our procedures to ensure your data remains protected.
Sharing your information	We make share relevant information with other NHS and partner organisations involved in your care, including: • Hospitals, community health, and mental health services • Pharmacies, dentists, and opticians • NHS England and NHS east London ICB • local authorities and social care services • NHS digital (for national data collection) • Approved third-party systems suppliers supported NHS IT infrastructure We only share the minimum necessary information, and only when it is lawful and appropriate to do so.

Star Lane Medical Centre Privacy Notice

National data opt out	The national data Opt-Out allows you to choose whether your confidential patient information is used for research and planning. You can set your preferences at: https://www.nhs.uk/your-nhs-data-matters -
Your rights	Under data protection law, you have the right to: • Be informed about how your data is used • Access your medical records (subject access request) • Request collection of inaccurate or incomplete data • Request deletion (where applicable) • Object to or restrict certain uses of your data • Lodge a complaint with the information Commissioner's Office (ICO) ICO contact: www.ico.uk Tel: 0303 123 1113
How long we keep your information	We retain medical records in accordance with the NHS records management Code of Practice 2021. Retention periods vary depending on the type of records and legal requirements. When records are no longer needed, they are securely destroyed.
Contact us	If you have any concerns or questions about how your information is used, please contact: Practise manager: Jerry Gomes Starling medical centre 121 star lane, London, E16 4QH telephone 02/07 476-4862 Email: starlanemedicalcentre@nhs.net This notice will be reviewed annually or when they are significant changes to data protection legislation or NHS policy.